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| Bayer Healthcare |
| Doc41 Web UI Technical Administrator Guide |
| Support |
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# Table of contents

[Table of contents 2](#_Toc411265135)

[User management 4](#_Toc411265136)

[Overview 4](#_Toc411265137)

[Create Bayer internal user 5](#_Toc411265138)

[Create external user 6](#_Toc411265139)

[Edit User 8](#_Toc411265140)

[Internal 8](#_Toc411265141)

[External 9](#_Toc411265142)

[List of Figures 11](#_Toc411265143)

# Support Pages for Developers

## Support Console

These pages are supplied by the Bayer Foundation Java Framework. They are used to analyze the internal workings of the Java application like the connection to the database. The subpages are documented in the Foundation Documentation.

A special password is needed to access these pages.

## Application Logs

This menu item displays the log files of the Apache Tomcat application server. These are only the logs for the server the user is currently connected to. Since there are two servers per stage (QA or production), it may be necessary to use WinSCP to connect to the other server manually.

## Translations

Doc41 WebUI is able to support multiple languages. The translations for the labels in the application are maintained on this page. They should only be changed on the QA system; otherwise they will be overwritten by the next QA to Production transfer.

An entry consists of the following fields:

* Mandant: always DOC41 because Doc41 WebUI does not support multiple clients
* Component: at the moment always \*
* Page: at the moment always \*, but could be different if one page needs another translation for the same label
* Tag Name: the key (technical label name) which is coded in Doc41 WebUI
* Language: the language of this translation
* Country: at the moment always \*, but could be different if countries with the same language use different translations for a label
* Tag Value: the translation that will be displayed in the application

One entry per key and language is needed; otherwise [Key] is displayed in the application instead of a translation.

## Interface Monitoring

This page monitors calls to SAP RFCs and to LDAP. The technical administrator uses this page to check if a backend system is responding and if the response times are normal. If e.g. P2R is down, the corresponding status icons are red.

## Profile Permissions

This page displays the permissions for the different user roles, e.g. which menu items a Carrier can see. This only describes general functions (menu items, buttons etc.) not specific data (like delivery numbers). This page is display only, nothing can be changed here.

## RFC Metadata

This page displays the metadata of the SAP RFCs configured in Do41. It is used when implementing changes in the RFC connection from Doc41 WebUI to SAP. Metadata includes the Input and Output parameters with names, data type and comment.

Since the metadata is cached by the SAP Java driver a change on the SAP system requires a restart of Doc41 WebUI.

## KGS Customizing

In the Doc41 SAP the different document types can be customized. This customization can be displayed here to help implementing screens for these document types.

Customization of a doctype includes:

* D41ID: unique ID for the document type, like DOC41.01
* technicalId: a technical ID for the document type, like DRA
* description
* are the documents saved in DVS?
* the content repository for the binary files
* the custom attributes with
  + name
  + sequence number
  + description
  + Is the field mandatory?
  + Translated names in different languages
  + Pre-defined values

The following custom attributes should always be present:

* FILENAME
* WEBUI\_USER

## Untranslated Labels

This page displays all labels that were missing when the application was used. If an application page is displayed and the translation for the selected language is missing for a label [KEY] is displayed and the missing label is added to the list which is displayed here.

A click on a missing label opens the translation management screen for adding a new translation with the necessary fields pre-filled. This “direct-add” should only be used on QA (see above Translations).